


SURE Mobile – PAYG Features

	IVR	USSD	ALERTS	HANDSET SETTINGS
Balance & Data Check	Dial 178 Top up instructions follow the balance announcement	Dial *178#		
Top-up	Dial 177 and follow the instructions	Dial *177*<top-up card number>#		
Data Bundles	Dial 178 then press 3 and follow the instructions	Dial *173*1# for 3GB Dial *173*2# for 6GB <small>A bundle must be depleted before setting another one. Once your bundle has been exhausted, your device could possibly use any other credit.</small>	Data alerts sent by SMS on bundle expiry and when 25MB remains <i>The 25MB alert may be bypassed during heavy usage</i>	For data ensure the APN is set to SURESHL (Pay Monthly): SURESHLPM
Voicemail (Also for Pay Monthly)	Dial 171 and follow the instructions	To check CF status dial: CF Busy *#67# CF Unavailable *#62# CF No Answer *#61# To Set *xx# To Disable #xx#	 Voicemail waiting symbol on handset <i>The voicemail alert symbol is handset dependent</i>	To activate voicemail set call forwarding to +290 50032 using handset menus
Balance Transfer		Call *179*<destination mobile number e.g. 29061005>*<amount>*<Unique PIN># Contact the Customer Services Team for a Unique PIN Valid transfer amounts £2, £5, £10, £20 (Maximum of five per day)		