


Sure Mobile – PAYG Features

	IVR	USSD	WEB	ALERTS	HANDSET SETTINGS
Balance & Data Check	Dial 178 Top up instructions follow the balance announcement	Dial *178#	Go to mobile.sure.co.sh/payg enter your mobile number & PIN then select Summary		
Top-up	Dial 177 and follow the instructions	Dial *177*<top-up card number>#	Go to mobile.sure.co.sh/payg enter your mobile number & PIN then select Top Up		
Data Bundles	Dial 178 then press 3 and follow the instructions	Dial *173*1# for 150MB Dial *173*2# for 350MB		Data alerts sent by SMS on bundle expiry and when 25MB remains <i>The 25MB alert may be bypassed during heavy usage</i>	For data ensure the APN is set to SURESHL <i>(Pay Monthly: SURESHLPM)</i>
Voicemail <i>(Also for Pay Monthly)</i>	Dial 171 and follow the instructions	To check CF status dial: CF Busy *#67# CF Unavailable *#62# CF No Answer *#61# To Set *xx# To Disable #xx#	Go to mobile.sure.co.sh/voicemail enter your mobile number & PIN then select Options <i>For VM options only, listen to voicemail to follow soon</i>	 Voicemail waiting symbol on handset <i>The voicemail alert symbol is handset dependant</i>	To activate voicemail set call forwarding to +290 50032 using handset menus
Balance Transfer		Dial *179*<destination mobile number>*<amount>*<PIN># Valid transfer amounts £2, £5, £10, £20 only <i>(Maximum of five per day)</i>			